

AMOS PRESS RELEASE

SWISS-AS CELEBRATING ITS 100TH AMOS CUSTOMER: SOUTH AFRICAN AIRWAYS

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RAPID GROWTH OF THE AMOS COMMUNITY OVER THE YEARS

At the start of the nineties, AMOS was sold for the first time to an airline outside the SWISS corporate group (formerly Crossair). The Swiss software quickly evolved into a proven and mature MRO system – in 1992, AMOS managed only two clients with 50 aircraft, and now, 20 years later, 100 customers with more than 2,500 licensed aircraft rely on AMOS. The fact that none of them has ever replaced AMOS by another system (except for mergers or bankruptcy) speaks for itself and proves Swiss-AS' direction right which focuses on partnering with customers based on years of mutual trust

"South African Airways is the key player in African aviation and it is a privilege for Swiss-AS to announce this high profile deal. Swiss-AS is also very happy to welcome South African Airways as its 100th customer in our company history – a true story of success," says Ronald Schaeuffele, CEO of Swiss-AS.

PROOF OF CONCEPT PROJECT SUCCESSFULLY CONDUCTED

By issuing a "Request for Proposal" in 2008, South African Airways (SAA) was screening the market for an MRO software system and was searching for a community product that would quickly respond to industry changes and challenges and equip SAA with a future-proof software solution.

Once the decision for AMOS was taken by SAA, subject to later confirmation, Swiss-AS and SAA performed a proof of concept project in 2010 which allowed both sides to combine the airline's requirements with AMOS' capabilities. Numerous opportunities for future improvements were identified and a set of customisations, mainly related to Production Planning & Control, were defined. These enhancements will not only add a sustainable competitive edge to SAA's maintenance organisation but will also strengthen the position of AMOS as an industry-leading MRO system.

Approx. 1'700 users at SAA and SAA Technical will work with AMOS after the Go-Live which is expected to happen in about 18 months.

ABOUT SOUTH AFRICAN AIRWAYS

Operating from its hub in Johannesburg, South African Airways is the leading carrier in Africa serving over 20 destinations within South Africa and across the continent.

As a member of the international airline network Star Alliance, the airline carries more than seven million passengers a year. SAA's international network creates links to southern Africa, the African continent and international destinations. Founded over 70 years ago, SAA operates a mixed fleet of almost 80 Airbus and Boeing aircraft (A319, A330, A340 and B737).

South African Airways via SAA Technical carries out the maintenance for its own fleet in-house and offers full engineering services with PBH contracts component maintenance, line maintenance and ad-hoc base check maintenance services.

ABOUT SWISS AVIATION SOFTWARE AND AMOS

AMOS is a fully integrated maintenance management system developed and distributed by Swiss AviationSoftware Ltd. As a 100% subsidiary of Swiss International Air Lines Ltd., Swiss-AS has become a fixture in the MRO software market and successfully sets standards in the MRO software industry.

AMOS - the answer to the complex and cost intensive maintenance & engineering requirements - is now also represented in Miami, Florida, USA.

Today, 100 customers from all over the world rely on AMOS and benefit from its continuously enlarged functionalities and technological cutting edge, which makes AMOS the industry-leading MRO software in Europe and one of the best-selling solutions world-wide. Its solid customer base ranges from pure operators of all sizes, major low-cost, regional and flag carriers to large airline groups and MRO providers.

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