

AMOS PRESS RELEASE

CONTINUING SUCCESS STORY – AFTER ALITALIA EXPRESS, NOW THE NEW ALITALIA OPTS FOR AMOS

JANUARY 2010



NEW ALITALIA SETTLES ON AMOS

The story of AMOS and Alitalia already begun when Alitalia Express opted for AMOS in the spring of 2007. It continues almost three years later with the new Alitalia signing an agreement with Swiss AviationSoftware regarding the use of AMOS. The current Alitalia is an airline that was created in 2009 by a private group of investors from bids out of the old Alitalia, Alitalia Express, Air One and Volare.

IMPLEMENTATION OF AMOS AT ALITALIA ALREADY IN PROGRESS

The implementation of AMOS started in November 2009 and the Go-Live is scheduled for the first quarter of 2011 with a "Big Bang" for the entire Alitalia Group. Since in addition to its operator business Alitalia performs Line and Heavy Maintenance, all AMOS modules will be implemented and employed extensively. The AMOS OEM Document Library particularly will be the focus of interest since the fleet of Alitalia consists of aircraft from diverse manufacturers.

PARTICULARITY OF THE PROJECT

Needless to say that this project is not a standardized AMOS implementation but a highly complex project in order to meet the unique requirements of the new Alitalia.

Currently, Alitalia is using three different MRO software systems which will be replaced by AMOS. Among them is one of AMOS' toughest competitors. In view of the diverse data sources, the transfer of data will be one of two major challenges in this project. The other one derives from the fact that the process landscapes of four different airlines have to be harmonized and adjusted to best practices established in AMOS. Nevertheless, with 20 years of experience in the aviation business and the proof of approximately 70 successful AMOS implementations Swiss AviationSoftware without a doubt has the credentials to accomplish the data transfer and process optimization setup within the estimated time frame for this project.

ABOUT ALITALIA - COMPAGNIA AEREA ITALIANA S.P.A.

In January 2009 Alitalia which is based in Rome-Fiumicino emerged from the four Italian airlines, Volare, Alitalia Express, Air One and last but not least the former Alitalia – Linee Aeree Italiane.

The new airline currently operates a fleet of about 150 aircraft and covers 74 destinations in Italy and worldwide. Based in six Italian airports Alitalia offers its customers more than 2'500 flights a week to destinations in 37 countries all over the world. The new Italian flag airline is a member of the Sky Team and plans to open up more destinations in the forthcoming months.

ABOUT SWISS AVIATION SOFTWARE AND AMOS

AMOS is a fully integrated maintenance management system developed and distributed by Swiss AviationSoftware Ltd. As a 100% subsidiary of Swiss International Air Lines Ltd., Swiss-AS has become a fixture in the MRO software market and its product AMOS celebrated its 20th anniversary in autumn 2009.

AMOS is the answer to the complex and cost intensive maintenance, engineering and logistics requirements of any modern airline and MRO provider.

In 2010, more than 80 customers from all over the world rely on AMOS and benefit from its continuously enlarged functionalities and technological cutting edge, which makes AMOS the industry-leading MRO software in Europe and one of the best-selling solutions worldwide. Its solid customer base ranges from pure operators of all sizes, major low-cost, regional and flag carriers to large airline groups and MRO providers.