

AMOS PRESS RELEASE

ETIHAD AIRWAYS IS THE FIRST AMOS CUSTOMER IN THE MIDDLE EAST

JANUARY 2009



ETIHAD OPTS FOR BEST INDUSTRY PRACTICE IN MRO SOFTWARE

In summer 2007 Etihad Airways started its official tender process to evaluate possible MRO software systems for managing its operator requirements. After a detailed analysis of different software products, Swiss AviationSoftware was chosen as the winning bidder.

The advanced technology and sophisticated business functions of AMOS succeeded in convincing Etihad's Technical Division of the system's superior qualities. Werner Rothenbaecher, EVP Technical at Etihad, claims that AMOS ideally reflects correct aviation processes by showing "how they should be", and in a logical, transparent and particularly user-friendly way. For Etihad's goal to adopt best industry-practice in maintenance and engineering, AMOS was found to be the perfect solution to reach this ambitious target.

IMPLEMENTATION OF THE LATEST AMOS FUNCTIONALITY

Due to the fact that Etihad Airways relies on a MRO provider for any activities other than Maintenance Engineering, Line Maintenance and Maintenance Control, the implementation of AMOS is conducted in a phased approach.

Initially, Etihad concentrates on proven AMOS features in the area of "Maintenance Operations Control" and "Maintenance & Engineering", but is also a forerunner in introducing the most recent AMOS functions. For instance, Etihad will also implement "Resource Management" and "Attendance Control", which are part of the brand-new AMOS shift planning module that only a few other AMOS customers have introduced to date.

The implementation project is running according plan. Workshops and training sessions have been successfully completed and, at this time, the final preparation phase is ongoing to keep the target Go-Live date for April 2009.

LAUNCH CUSTOMER IN THE MIDDLE EAST

Etihad is Swiss AviationSoftware's first customer in the Middle East.

"A successful AMOS implementation at Etihad Airways is an important step into a market with great potential for us", says CEO Ronald Schaeuffele. Swiss-AS plans to further strengthen its position in this region and will be present at the "MRO Middle East Show" 2009 in order to pursue its goal of gaining industry-wide market presence.

ABOUT ETIHAD AIRWAYS

Etihad Airways is the national airline of the United Arab Emirates based in the UAE's capital, Abu Dhabi. Currently Etihad offers flights to 50 destinations in the Middle East, Europe, North America, Africa and the Asia-Pacific region. The airline operates a fleet of 42 medium- and long-range aircraft and has more than 100 additional aircraft on order.

In just 5 years of operation Etihad Airways has experienced an extraordinary growth of its business and has become one of the most prestigious and renowned airlines worldwide.

ABOUT SWISS AVIATION SOFTWARE AND AMOS

AMOS is a fully integrated maintenance management system developed and distributed by Swiss AviationSoftware Ltd. (Swiss-AS), a 100% subsidiary of Swiss International Air Lines Ltd.

The system is the answer to the complex and cost intensive maintenance, engineering and logistics requirements of any modern airline and MRO provider.

Today, more than 70 customers from all over the world steer their maintenance activities with AMOS which makes AMOS the industry-leading MRO software in Europe and one of the best-selling solutions worldwide.